



10 YEARS WARRANTY



Policomp® sheets are covered by a **10 year** limited warranty, from purchase date, subject to the following conditions:

A. WEATHERABILITY

- the yellowness index (YI), measured in accordance with EN 16240 shall change less than 10 (ten) delta units during a 10-year period, compared to the original value. For sheets in the colour opal the change of the yellowness index measured in accordance with EN 16240 must be less than 19 (nineteen) delta units.
- the light transmission, measured in accordance with EN 16240 shall decrease by no more than 6 (six) percentage points, during a 10-year period, compared to the original value.

B. BREAKAGES

The 10 (ten) year warranty refers to the following properties:

- no breakage shall occur from the direct effects of weather conditions and the impact of hailstones.
- In this warranty the word "impact" refers to a hail simulation test, to be carried out on a damaged sample, during which no breakage occurs when impacting 20 mm. diam. polyamides balls with a speed of 21 m/s.

The warranty does not cover any other cause for impact breakage.

C. WARRANTY TERMS AND CONDITIONS

1. This warranty applies only to **Policomp®** sheets handled, stored, installed and maintained according to **dott. Gallina S.r.l.** instructions, and which have not come in contact with chemical or corrosive products.
2. This warranty applies to **Policomp®** sheets installed with the UV protected side correctly exposed to direct sunlight. Sheets and panels will have to be free from scratches and abrasions.
3. This warranty applies to **Policomp®** sheets with a minimum thickness of 2 (two) mm with UV protection. This warranty covers sheets and panels in the colours clear, opal and bronze, installed vertically or inclined.
4. Any request to apply the current warranty must be sent by the customer immediately, and no later than 10 days after the defect arises, to **dott. Gallina S.r.l.**, enclosing the following documentation: sales invoice, delivery note, complete code of the product, defective quantity, copy of the present 10-year warranty, declaration that the application conditions of the current warranty have been observed.
5. The current warranty applies to products sold and installed in Europe.
6. The notification of damage shall not inhibit or interrupt the running of the warranty period.

D. WARRANTY EXCLUSIONS

This warranty has no effect if one or more of the following recommendations and instructions are not observed:

- **Policomp®** sheets shall be installed according to our instructions and with the protected side facing outward.
- **Policomp®** sheets shall be stored sheltered from UV rays and from the rain before installation.
- **Policomp®** sheets have to be protected from contact with chemical or corrosive agents.
- **Policomp®** sheets must not be scratched or dented and must be handled correctly.
- **Policomp®** sheets must not be treated with tools or techniques which can compromise their features or which can cause cracking. In case of thermoforming it is necessary to foresee an appropriate dehydration phase before starting the process.
- **Policomp®** sheets should not be sealed or cleaned with non-suitable products.
- On **Policomp®** sheets no incompatible gaskets and/or fastening elements should be used.
- **Policomp®** sheets should be used with a bending radius in accordance with **dott. Gallina S.r.l.** technical recommendations.
- This warranty does not cover damages due to accidental crashes and vandalism.
- The warranty is not valid without the documentation listed at point C.4 or if the customer does not allow the inspection of the materials on the installation site or the dispatch of a significant sample for the relative tests.
- Installation, dismantling, transport and damages to third parties are excluded.

E. LIMITED LIABILITY

If the request for warranty lies within the covered period and the damage is justified, **dott. Gallina S.r.l.** will replace the materials free of charge according to the following table:

Time from purchase date	Percentage of material to be replaced
Up to 5 years	100%
6 th year	75%
7 th year	60%
8 th year	45%
9 th year	30%
10 th year	15%

If **dott. Gallina S.r.l.** cannot replace the claimed products within a reasonable time, according to their unchallengeable judgement, they may refund the original purchase price on a basis of the percentage indicated in the table above.

F. PLACE OF JURISDICTION

For any controversy the sole place of jurisdiction is Turin.

ANY OTHER REQUEST FOR DAMAGES OR LOSSES, BOTH DIRECT OR INDIRECT, FOR WHATEVER CAUSE, IS EXPRESSLY EXCLUDED FROM THE CURRENT WARRANTY

dott.gallina s.r.l.

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